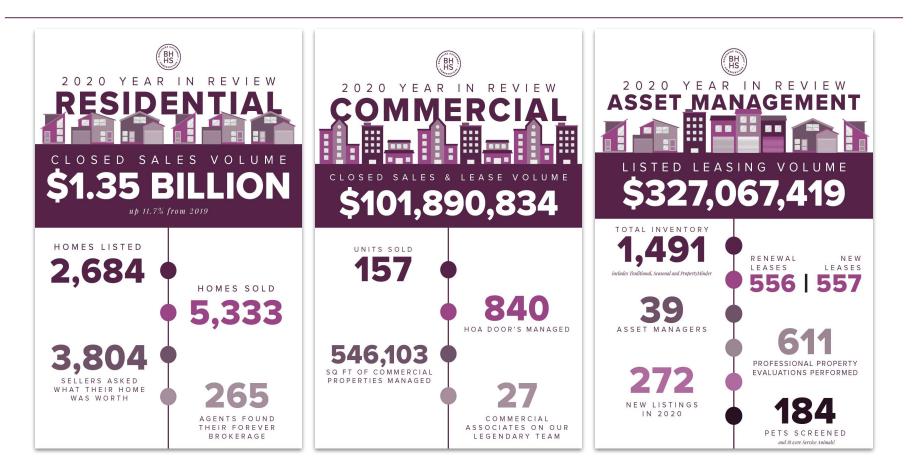


# **FOCUS: LISTINGS**









### Data Range: Current: 1/01/2020 - 12/31/2020; Previous: 1/01/2019 - 12/31/2019

Rank	Company Name	Sold Volume (1000's)					Sold Units				% of Total Volume		% of Total Units				
		Previous	Current	Value Chg	% Chg	KPI	Prev Avg	Curr Avg	Previous	Current	Value Chg	% Chg	КРІ	Previous	Current	Previous	Current
All																	
Tota	al	6,576,889	7,058,876	481,988	7%		328	363	20,059	19,430	-629	-3%	$\Rightarrow$	100%	100%	100%	100%
1	COLDWELL BANKER RESIDENTIAL	1,741,973	1,858,045	116,072	6.7%		385	436	4,519	4,261	-258	-6%		26.5%	26.3%	22.5%	21.9%
2	SMITH & ASSOCIATES REAL ESTATE	1,509,638	1,573,596	63,959	4.2%	$\Rightarrow$	599	679	2,520	2,318	-202	-8%		23.0%	22.3%	12.6%	11.9%
3	KELLER WILLIAMS REALTY	1,253,817	1,436,189	182,372	14.5%		259	290	4,842	4,949	107	2%		19.1%	20.3%	24.1%	25.5%
4	BHHS FLORIDA PROPERTIES GROUP	893,747	1,015,931	122,184	13.7%		262	286	3,407	3,553	146	4%		13.6%	14.4%	17.0%	18.3%
5	KELLER WILLIAMS - NEW TAMPA	429,819	415,817	-14,003	-3.3%	$\Rightarrow$	244	263	1,765	1,583	-182	-10%		6.5%	5.9%	8.8%	8.1%
6	CENTURY 21 BEGGINS ENTERPRISES	358,905	357,198	-1,707	-0.5%		261	283	1,376	1,264	-112	-8%		5.5%	5.1%	6.9%	6.5%
7	CENTURY 21 AFFILIATED	235,949	244,326	8,376	3.6%		267	313	883	780	-103	-12%		3.6%	3.5%	4.4%	4.0%

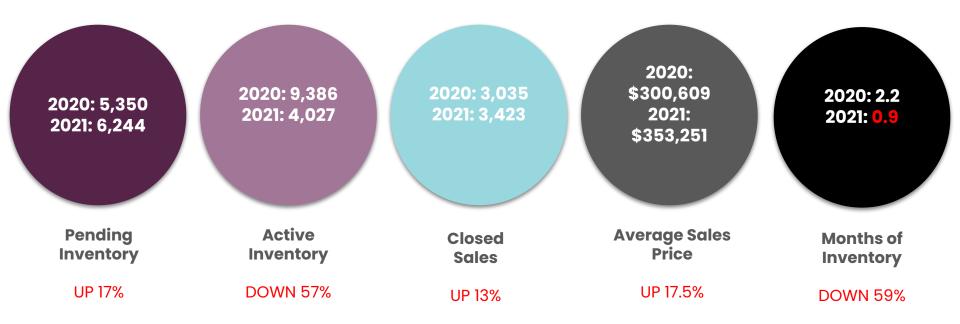




# TOP 30

### **The Cold Hard Facts**

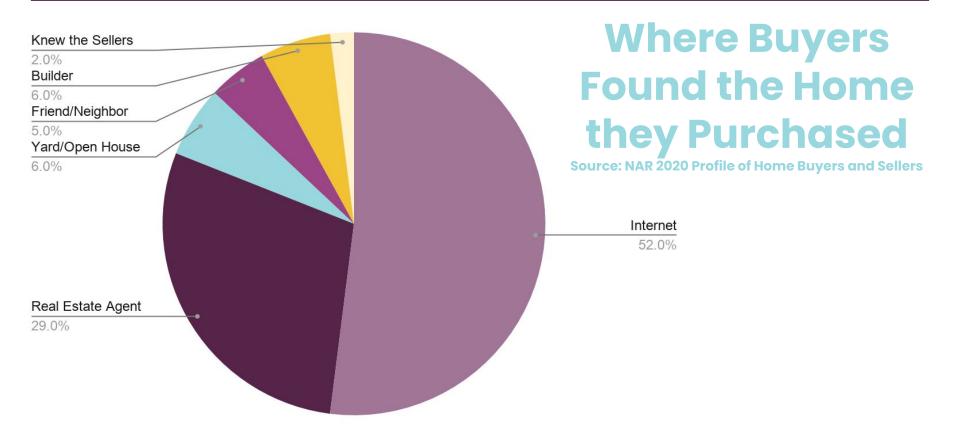




### OFF MARKET PROPERTIES ARE KEY!

# **Why LISTINGS Matter**









# First step HOW TO FIND LISTINGS

### TIP: FSBO Scripts posted on Agent Help Site. Search for "FSBO"

### For Sale By Owner & Expireds

### Where do I find them?

Marketing Resource

Print and drop off a

**Real Estate and Lifestyle** 

**Planning Guide** 

(Marketing ReSource

Center)

Forsalebyowner.com | FSBO.com | Craigslist Physical Drive By | Mojo Auto Dialer The Red X | Coles Directory **Amazon** has these clear bags for you to put your valuable information in!

**Buyside** 

1. Prepare, print and drop

off a **Buyside BMA** on

their property

2. Set them up to receive

a monthly **Property** 

Value Report using the

**AVM** on your BHHS

website

### ACE - Flyer

Print your **ACE Open House Flyer** to Invite them to your open house this weekend (starts the convo with a deposit)

### **Cab** Corner

Set them up to receive a monthly report through the **Market Watch Report** on Cab Corner

Link to how to Set Up a Market Watch Report





# 10-10-20 Rule / Door Knocking in a COVID World



### <u>When</u> Just Listed Open House

Under Contract Sold

### Looking for a Buyer

Pay a Compliment Charity Function

# LIST S (B) LD REPEAT

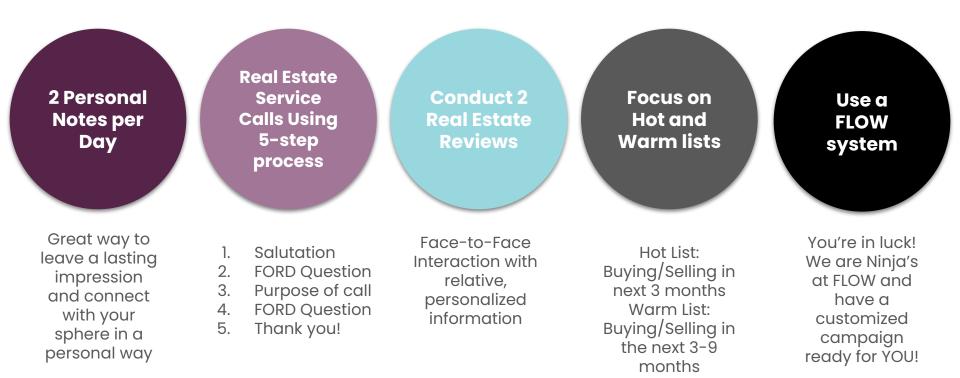
# <u>What</u>

Property Flyer Property Postcard Geofenced social ads Adwerx Phone Call (Use Remine) Slydial (Use Remine) eBlast (Use Remine)

Tip: Listings have a ripple effect, buyers do not. Send a letter to 10-10-20 neighbors to create more opportunities!

# Ninja Your Sphere





### **Past Sales in MLS**





- Identify a community your buyer wants to live in
- Find homes that sold 5-10 years ago
- Send your buyer the previous listing details
- **Pick** their top 5 homes from those sales
- Send a personalized letter to the homeowner
- Write an offer contingent upon your Buyer seeing the home (for the really aggressive)

Look for owners who purchased 5-10 years ago

**TIP:** Finding off market homes takes more work but imagine the trust and loyalty you win from your buyer?!

# Real Estate Reviews {Ninja}

- DO 2 per week
- **DO** your sphere and past client list as a place to start
- **DO** your Farming neighborhood when you run out of people
- **DO** once per year on everyone you know
- DO take PERSONALIZED materials for THEM
- DO be their REAL ESTATE ADVISOR
  - Remember our Ecosystem
- **DO NOT** try to list their house
- **DO NOT** try to sell them
- **DO NOT** take generic materials without a personal touch

**TIP:** If they have young kids add a coloring book and crayons or if they have fur-babies take some treats!

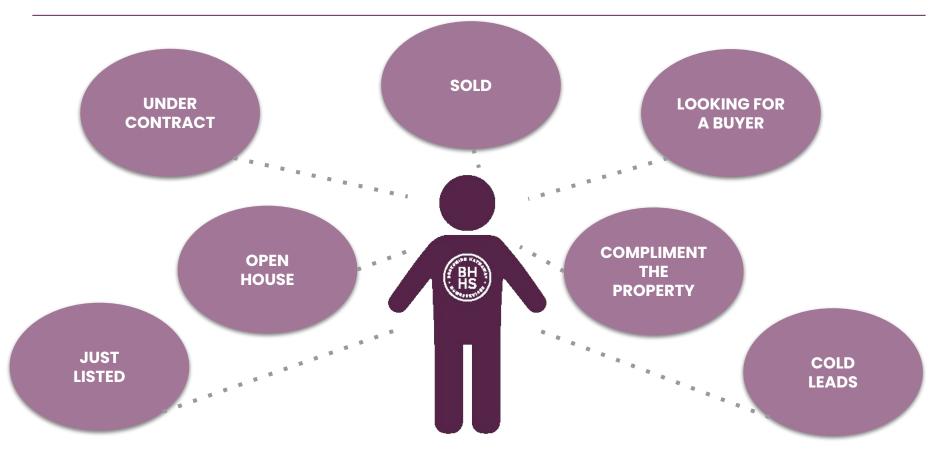


Your Real Estate and Lifestyle Planning Guide



# Warm Calling





**Non-Occupant Owners** 



# HOW TO FIND THEM & HOW TO MARKET TO THEM



Search Tax Records/ Remine

> Look up Non-Residen Owners

Customize letter to their home (Agent Help Site) Send Letter to Mailing Address then follow-up consistently

# Buyside | 2020 Update



Valuations Only: These are customers who only entered an address into the AVM

Leads: These are customers who contacted an agent (you) or asked for a monthly report

BMAs: These are BMAs you put together for a presentation or customers. These by far have the best CONVERSION rate of opportunity to listing of ~11%!



**Tip:** The key to real estate is FOLLOW UP. We've got tips on the best ways to follow up with a Buyside AVM lead here on the <u>Agent Help Site</u>.

#### MARKETING ROAD SH Click on "Marketing" from your Buyside Dashboard 2. BERKSHIRE HATHAWAY Group Notification My Buyers (5) BERKSHIRE HATHAV 5 Buyers Needing Verification John Adams 28 New Message Wesley Chapel, FL 33543 (Pasco County) (+3) Valuations Last 30 days Get More Lead Valuation Attempts /sister-in-law's/ex's? Has your home's value gone up or down? I have a completely Go to your free tool on my website you can PREVIEW MY SITE **Buyside Website** use find out the value of your Market Your Valuations Page home INSTANTLY! Reach out if Use the following methods to promote your personalized Home Valuation Page you have any questions Share on Social 0 regarding the values you see. **Media Function** https://valuation.bhhsfloridaprop erties.com/ekaukonen Share on Social Media Click the appropriate social media icons (below) to share them on your social network TIP: Have you been switching up your Call To Action when posting? Here are some ideas to keep your posts fresh: Calls-To-Action for Social Media, Direct Mail, Email, and More

V I R T U A I

Tip: Search "5 Ways To Promote Your AVM!" on the Agent Help Site to copy and paste these captions.

# **Buyside AVM | Marketing on Social Media**



Is your home's value what you think it would be? You can find out instantly here with no strings attached {seriously though}. Let me know if you like what you see! https://valuation.bhhsfloridaprop erties.com/ekaukonen

### **Buyside AVM | Mail a Postcard or Letter**





These postcards are available to use and edit on Marketing Resource! Sort by "Postcard" type and you'll see many that could fit your needs.

#### Copy to go onto Postcard or in Letter:

Admit it... you've driven by {or been inside} a friend's/neighbor's/sister-in-law's house and thought "This is gorgeous. I wonder how much this house is worth?" But you never got an answer because... well, it's just not polite to ask! But hey, I've got you covered. There's a completely free tool on my website you can use to find out the value of any home, INSTANTLY! You can also get the value of your own home, and sign up for monthly email alerts on its value. All without having to ask any uncomfortable questions. Great, right? Just click the button below

As a Trusted Real Estate Advisor, I'm always here for you. Let me know if you have any questions!

### <Add your Buyside Valuation link here>

Best Regards,

<Agent Name>

# **Buyside AVM | Monthly Value Report**



The Task: Set up 20 past customers on an auto email

**Why:** Your past customers are the perfect group of people to have sign up on an auto email campaign. The monthly email will provide them with a report on their home's value. This is a fantastic way for you to be a resource to them and supply them with valuable information on their home!

**Tip:** There's a how-to on the <u>agent help site here</u> if you need a quick guide on how to do this!

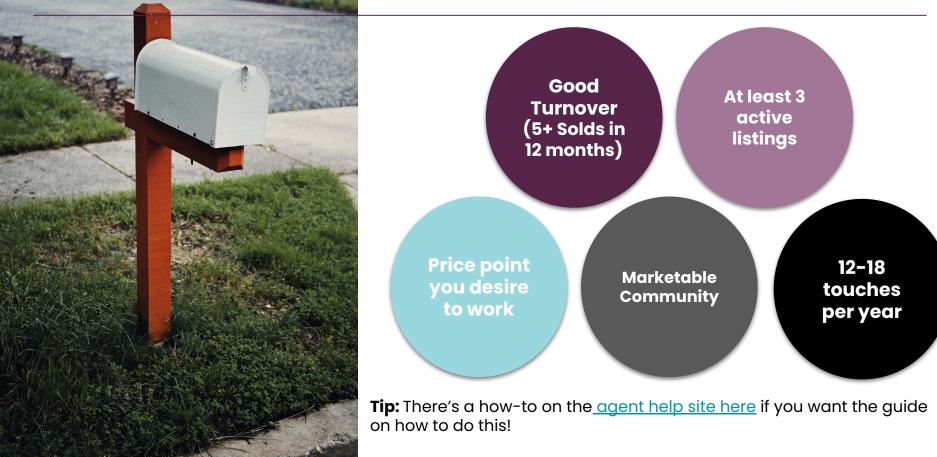
### You can reach out to:

- Buyers who bought a home with you
- Previous customers who reached out to you about
- listing, but didn't list yet
- 5 of your closest friends who own their home
- Your farming neighborhood (using <u>Remine</u> to get their email)
- Previous coworkers who own their home



# What makes a good Farming a Neighborhood?







### Hi \_\_\_\_,

Wishing you a Happy New Year! Hope this year brings you all the joy and well wishes! Hoping to talk soon!



Hi There Neighbor!

Wanted to pop in to your mailbox to introduce myself. My passion is Real Estate and wanted you to know if there is ever any questions you have or advice you need I'm just around the corner and would be happy to help!

BHHS branded notecards are available to purchase on Xpressdocs or you can go to the store and purchase your own.

**Tip:** There's a how-to on the <u>agent</u> <u>help site here</u> if you want the guide on how to do this!

# What makes a good farming neighborhood?

- Good Turnover (5+ Solds in 12 months)
- At least 3 Actives
- Price point you desire to work
- Marketable Community
- 12-18 touches per year





**Week 2: Item of value.** Send a quick letter or print out of fun things happening in and around the community with a personal note.

### What to do:

You'll need to use the internet (sites like Eventbrite) or a local newspaper to compile your information. You can also find a list of things happening around town on Facebook Events!

Here's a powerpoint template you can use to complete this week's task.

<ul> <li>Click icon to add pictu</li> </ul>	Hey	Hey there neighbor!					
<b>~</b>	have at meighbor, box to ha to your m this text t from you here. Gui sweet no All the be	r goes here. Edit this text box to ort and sweet note from you to your Your letter goes here. Edit this text you have goes here. Edit this text you have a short and sweet note to xto have a short and sweet note to your neighbor. Your letter goes this text box to have a short and a from you to your neighbor. at, ne goes here>					
THINGS	HAPPENING	NEARBY					
THINGS	HAPPENING	N E A R B Y					
THINGS with the second of the	HAPPENING CONTRACTOR We this textbo to copy and paster information from a nearby Facebook, trentbrie, Newspaper event that is happening you'd thinks they would like to attend.	N E A R B Y We have a second of the second					

# What makes a good farming neighborhood?

- Good Turnover (5+ Solds in 12 months)
- At least 3 Actives
- Price point you desire to work
- Marketable Community
- 12-18 touches per year

**Tip:** There's a how-to on the <u>agent</u> <u>help site here</u> if you want the guide on how to do this!



**Week 3: Newsletter.** Send a newsletter of Real Estate Activity in the neighborhood. You can use Marketing ReSource to design one. You are showing Homeowner's actives, pendings and recently solds within the community.

### What to do:

There is a flyer and other resources on Marketing Resource which you can use. Login to Marketing REsource, type in "Market Activity," and then filter by type "Flyer".

Sample: Market Activity Property Flyer (Multi-Option Layout)

Options include: 4 Property Images, 6 Property Images, or 9 Property Images



# What makes a good farming neighborhood?

- Good Turnover (5+ Solds in 12 months)
- At least 3 Actives
- Price point you desire to work
- Marketable Community
- 12-18 touches per year

**Tip:** There's a how-to on the <u>agent</u> <u>help site here</u> if you want the guide on how to do this!



**Here is an example of Week 4: Pop-By.** You will purchase a small item and clear plastic door hanging bags (Amazon) and create pop-by tags! When you're done, drop them off at each of your Farming Neighborhood doors!







**Tip:** There's a how-to on the <u>agent</u> <u>help site here</u> if you want the guide on how to do this!



### NEW Market Activity "Been Busy" Postcards & Additional Collateral

What better way to generate buzz than by reaching out to your spheres {or farming neighborhood} to promote yourself and your recent real estate activities by using templates on Marketing REsource!?

**How:** Easily locate the templates by typing "Market Activity" in the search bar! Then you can have the postcards sent over to Xpressdocs to mail out OR download the PDF and use Expresscopy or the printer of your choice to have them printed and mailed out.



## **Notecards for Relationships**



# GOAL: Send 10 a week!

- Compliment for curb appeal
- Thanks for being a great neighbor during open house
- Previous Marketing Presentation that hasn't listed yet
- Your Buyer: Note to the neighbors after closing
- Not Your Buyer: Welcome to the neighborhood







# Next Up HOW TO WIN THEM



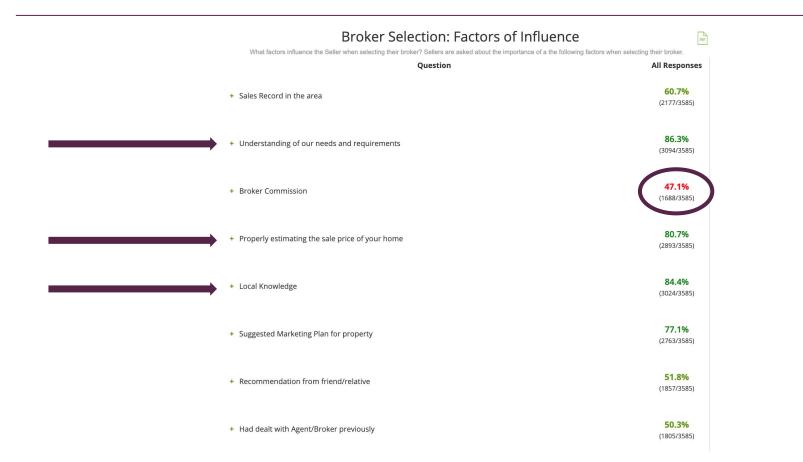


# What are the top 3 reasons a Seller selects their agent?

PS- They're not what you think!

### Why a Seller selects an Agent







## **Presentation | Reputation Management**

### Your website is CRUCIAL for your business!

- Capturing business client registration settings
- Make sure your website has a current headshot
- Know your website URL

Basic recommendation for **recognition and branding** is for your headshot on your Facebook Business Page should be used everywhere else...

- LinkedIn
- Twitter
- Instagram
- Google
- Etc.

**Pro Tip:** Respond to reviews and be ENGAGED.







### Have an introduction ready

- Templated email with a video ready
  - You can build the email template in Cab Corner
  - Use Videolicious to record the video
- Your video script could be...
  - Hello! Jane Doe here with Berkshire Hathaway HomeServices Florida Properties Group. I wanted to send you a quick message and introduce myself. [Insert 2-3 "fun facts" or things about you.]
  - Your experience with me should be nothing less than legendary and I will strive to make sure of that! Think of me as more than just a real estate agent, I'm your trusted real estate advisor and FOREVER agent.
  - I look forward to working with you. See you soon!







# Presentation | Marketing (Listing) Appointment



### **Presentation | The Interview**





# SAID #1 IN CHOOSING AGENT WAS THAT THEY UNDERSTOOD MY NEEDS

### **PRE-LISTING INTERVIEW QUESTIONNAIRE:**

- Consistent AND personalized conversation
- Uncovers Seller Needs
- Allows you to cater your Marketing Preser
- Uncovers potential risks, objections or pit Marketing Presentation

	Agree Help Site	SELLERS DESCRIPTIONS	ACTIVE LISTING Other Listing Tools and Technology	Luxery Listings		
Sellen and Libitiga	Byyers AUTOMATED CREATIVE EXPERT				JUST LISTED	
MARKETING	Mimprev	Coming Seen   Listing	Menage My Listings	ACE	Just Listed Postcards	
Marketing	ACE	Lining Flyers- Narioting Relearce	Open House Tools	Customer Testimanials (heal	Detioop	
Training and Events	Company Resources	Jast Sold Postcards	TITLECAPTURE	Setbflet) SCORES EMALES Core Services Email		

	PRE-LISTING INTERVIEW
PRE-LISTING INTERVIEW	
1. Name:           2. Property Address:           3. Mailing Address:           4. Marital Status:           5. Owners/Decision Makers:           6. Phone Numbers	
Business: F	Aobile:
Email:7. What is your reason for moving at this time?	
<ol> <li>8. What will this move mean for you and your fa</li> </ol>	
<ol> <li>On a scale of 1-10, 10 being the highest, how your home within: 30 days90 days12</li> </ol>	w important is it for you to sell
10. Why did you pick that time frame?	
11.Describe your home	
Beds: Baths: Sq	uare Feet:
12. How long have you owned the home?	
13. What sold you on the home when you purch	ased it?
14. Tell me about remodeling and updates you'v	e done
15. What do you owe on the property?	
16.Do you have a second mortgage?	
17.I will be doing research on your property and see it, what price range should I study?	

### **Presentation | Marketing Plan & Listing Protocol**



#### **PRE-LISTING:**

- Customize Marketing Plan and Listing Protocol Sheet
- This is available to download on the **Agent Help Site** as a word doc so you can remove the lines that may not pertain to that particular listing
- Once you're done, you'll save that and print it out for your Marketing Presentation

#### **AT MARKETING PRESENTATION:**

• Deliver and dazzle your sellers with your custom **Marketing Plan** and Listing Protocol Sheet tailored to their property and how you'll get them that magical four letter word: SOLD.

#### MARKETING PLAN AND LISTING PROTOCOL

All items referenced in this Marketing Plan are available on the Today Site within the Seller Resources tab unless otherwise noted.

\* Denotes Florida Properties Group competitive points of difference.

#### PRE-LISTING ACTIVITIES

- On first contact, use pre-listing interview questions.
- Make appointment with Sellers for listing presentation.
- Pull current tax record from MLS showing ownership, square footage, legal description and taxes.
- Run a Comprehensive CMA from MLS.
- \*Run Sellers BMA report using Buyside to include in pre-listing packet.
- \*Print Seller Marketing Materials to include in pre-listing packet
- \*Print My Experienced Team flyer to include in pre-listing packet.
- Prepare other materials as needed for pre-listing packet, see additional ideas on Sellers Resources tab "What to include in pre- listing."
- Pull current school district information for Seller verification at listing appointment.
- Start a new listing transaction within the Dotloop program. Print a complete set for appointment. Print MLS Waiver form.
- Review and study all data from the CMA and other reports.
- Deliver or email pre-listing packet to Sellers. Make duplicate copies for your use.
- \*Include Adwerx listing video found on Agent Help Site in pre-listing email.
- Preview active listings in the neighborhood and drive by the sold properties in the area.
- Take a picture of the subject property and prepare prototype listing flyer from Marketing Resource or ACE in My Cab Corner.
- Perform exterior "Curb Appeal Assessment" of subject property.
- Call Sellers to verify appointment time, asking them to review the pre-listing packet before the appointment.
- Review all listing appointment checklists and paperwork to ensure you have all complete files and information for appointment.

B STEKKITTER HATTLANKAY : Paula Properties Group Researcherises	L 🌰
Page 1 of 7	1.21.2020



## **Presentation | Materials**

Feature | Benefit | Tie-Down (creating subconscious agreement)

### **PRE-LISTING:**

- Use the Sellers Kit:
  - Sellers Guide
- Customize Marketing Plan and Listing Protocol Sheet
- Adwerx Video in email

### **AT MARKETING PRESENTATION:**

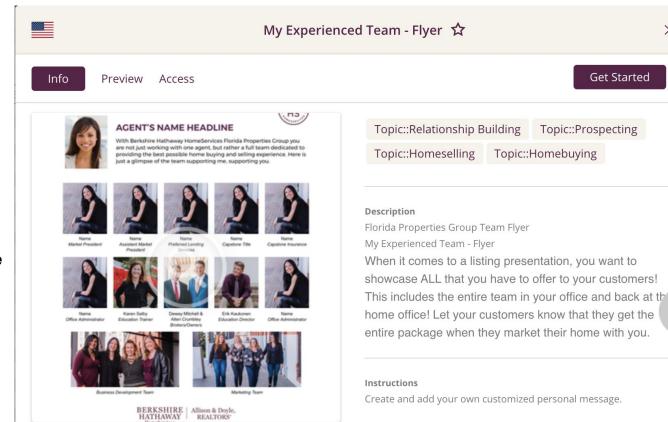
- 6 Steps to a Successful Sale
  - Printed, pdf or digital from Marketing REsource
- Your Listing is Here flyer
  - Printed, pdf or digital from Marketing REsource
- Deliver Marketing Plan and Listing Protocol Sheet
- My Team flyer



# **Presentation | My Team**



- Photos, names and titles are editable
- Use on listing presentations to show the power of your BHHS team
- Template setup in Marketing ReSource
- Go to **Agent Help Site** to download photos





### **Presentation | Luxury**

### Don't forget, we have a Luxury Kit!

Luxury Listings are \$500K in Hillsborough, Pinellas, Pasco & Polk Luxury Listings are \$400K in Hernando & Highlands

### How Do I Get One?

Your office admin orders Luxury Kits for your office. Just contact them to make a request!

### How Do I Use This?

Head on over to the <u>Agent Help Site</u> for a step-by-step guide on how to use each piece of the Luxury Kit to maximize your efforts.

**Upcoming Trainings:** May 6, June 17, and July 15





### **Presentation | Seller Options**

# Your competition is changing!





## Seller Options | iBuyer Programs





### FPG iBuyer Program | QuickBuy



**Traditional Sale** 

Seller lists their home on the market with their trusted real estate advisor.

# **3 Possible Selling Options**



### QuickBuy Lock (+ Traditional)

The certainty of an offer with the ability to test the market. Home is marketed up to 150 days. Seller can choose the offer at any time. Gives seller the assurance to sell plus the confidence to buy.

#### **STANDARD COMMISSION**

1% TO QUICK BUY FROM SELLER STANDARD COMMISSION - REF FEE ON LISTING AFTER PURCHASE



## **QuickBuy Offer**

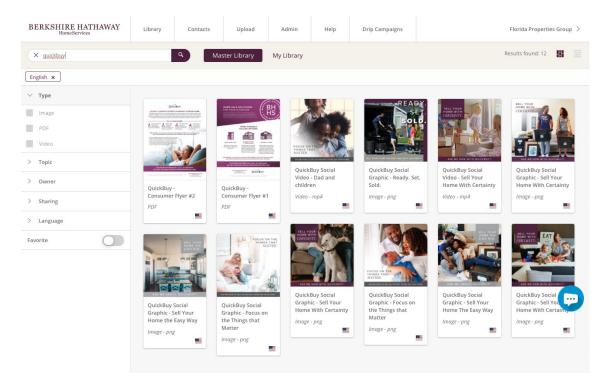
A convenient immediate offer. Home is purchased by QuickBuy, closing in as few as 14 days Gives seller the ability to bypass prepping home for market and having showings.

### 6% TO QUICK BUY FROM SELLER STANDARD COMMISSION - REF FEE ON LISTING AFTER PURCHASE



## FPG iBuyer Program | QuickBuy

# **Available Collateral for you**



## **Marketing Resource**

Search "Quickbuy" in Marketing REsource and you'll see an array of social media graphics and informational flyers for you to market with.

Quickbuy is great for LEAD GEN as the current market has shown that **98% will become a** traditional listing.



# **Overcoming Objections | Lorna Short**



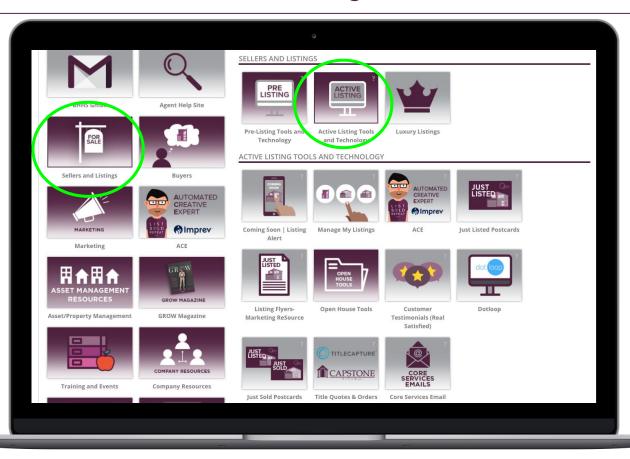




# Next Up HOW TO SERVICE THEM

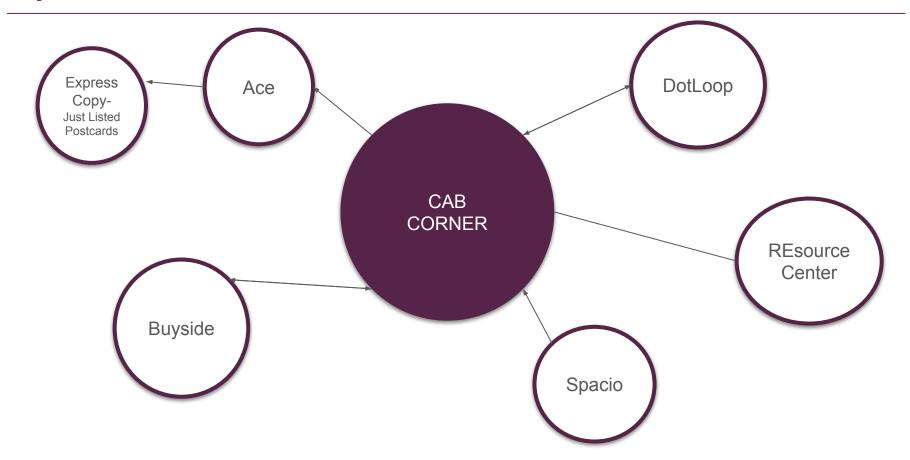


### MyCabCorner.com | Sellers and Listings Tile





### MyCabCorner.com | Your Communication Hub





You can notify every **Florida Properties Group agent** that you have a listing coming soon before it EVER hits MLS. You have to have a signed Exclusive first, but this gives you a competitive advantage!

\*Remember as market leaders clear cooperation applies and we need to set the precedent for our industry.

#### Advantages to you:

- Potential to keep the sell in-house
- Advanced marketing to approximately 800 agents
- Create anticipation for your Seller's home
- We can SHOW a seller the buyers matching their home
- Allows you to market the home while doing other preparatory items

#### Advantages to Seller:

- Chance to pre-market
- Create excitement for the home
- Target agents with buyers matching the home's criteria
- Gauge interest level of buyers
- Determine preliminary demand of the home
- Allows you to create anticipation while repairs or marketing prep are happening



### **Buyside | Reverse Prospecting**



**Listing Alert-** It's basically match.com for your listing! Go into Buyside the day after it goes live in MLS, click on your listing and press 1 button to alert EVERY agent in our company that has a **registered buyer** matching your property of your new listing.

•	Edit Listing		3	9	
Ve eds athroons gle Family Detached also Courty Public Schools Tearbailt Note Null by KG Homes In 2012 w walking Middler, movie in ready, movie built by KG Homes In 2012 w available for Carest neighborhood. Home wrea over 2000 sf, w Mores V Mores V Mores V R, 2020 5,000 Rt F1 Increased/decreased thin?	I may have the perfect listing for your buyer. I have provided the property information and listing price below, Please contact me for more information. Let's see if we can make a deal happen! To the Buyer Agent(s) of: Select All Buyer ID: 5183703 Buyer ID: 5183702 Buyer ID: 5183702 Buyer ID: 5182702 Buyer ID: 517081 Buyer ID: 517081 Buyer ID: 5214638 Buyer ID: 5214638	Buyer ID: 4682124 500,000 - 5425,000 2+ bet, 2,2+ beta Market Barber Market Barber Stad 0,0 3+ bet, 1,2+ beta	Buyer ID: 5111726 Stronoo: - 220000 2- back 1.0+ back Marrier Marrier Buyer ID: 5110685 Stoolkoo: 5270000 2- back 2.0+ back	Harver ID: Statt2727 Status 20000 a test 1.0+ test Marker 100 Marker 100 Marker 100 Status 1.0+ test Status 200 Status 1.0+ test Marker 100 Status 200 Status 200	Buyer ID: 5111728 S150,000 - 500,000 3- bed. 1.0+ beth Margine M



### Cab Corner | Manage My Listing

### Advantages to you and your seller:

- 1. Weekly AUTOMATED communication
- 2. Gives Virtual Showing Report
- 3. Shows other actives on the market
  - a. Shows the Seller their competition
- 4. Shows homes surrounding the property that have sold
  - a. Shows the seller which houses are selling and for what

Tip: Check to send yourself a copy of the report weekly too!

**Tip:** There's a how-to guide on the <u>agent help site here</u>!

#### 22959 COLLRIDGE DRIVE, LAND O LAKES, FL 34639



EXECUTE ANTINATY Relatives



Below is a report of web site activity for listing T3182128 including a historical summary of monthly activity, a market activity chart, listing updates summary, and a detail of daily activity on the listing.

#### Listing Traffic Summary 1/25/2020

Last Week	
Search Results Views:	1,798
Listing Details Views:	112
Last Month	
Search Results Views:	14,326
Listing Details Views:	1,073
Since Listed	
Search Results Views:	84,292
Listing Details Views:	3,021

### **BHHS Resource | Seller Activity Report**



How to get there: BHHS REsource > Sage CRM > Sage Reports > Seller Activity Reports

Here's a screenshot of a sample report page as the agent - including the field options to auto-send the report to your seller

BERKSHIRI HATHAWAY HomeServices	:				Q Search		👯 🌲 🌵 Debbie Deeb
HOME	CALENDAR	TASKS	CONTACTS	CAMPAIGNS	BUSINESS PLANS	SAGE REPORTS	ENGAGEMENT PLANS
My Listings	isting Profile - MLS ID: U81072	22					
		Address	218 Sydney Lane Redi	ngton Shores , FL 33708			
	Le destitues of the setting of	Status	Active				
		Bedrooms Bathrooms	0 Beds 0 Bathrooms				
	11 1 1 S 2	Property Type	Land				
		School District					
		Comments	REDINGTON SHORES Build your dream home	SCALE AND EXCLUSIVE S YACHT AND TENNIS CLUB, on this waterfront lot in a 24 hour live guard on duty,			
		Listing Date	Dec 10, 2020				
		List Price	\$800,000				
	Seller Report						
							View Report
	Add Your Comments to th	e Report			New Subscriber		
	You haven't added any comments yet		Fire	st Name*			

### **BHHS Resource | Seller Activity Report**



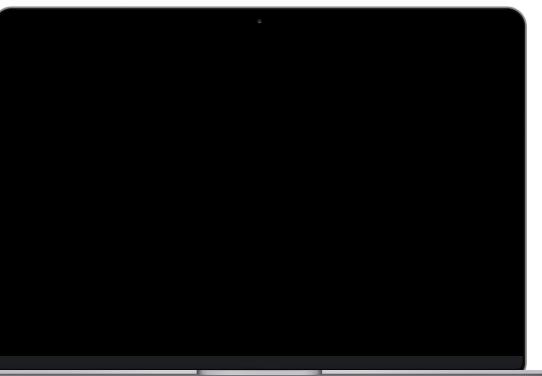
How to get there: BHHS REsource > Sage CRM > Sage Reports > Seller Activity Reports

Here's a video snapshot of a report page as the agent

LearnCenter REsource: Learn more about the Seller Activity Report through BHHSResource.com



AGE CRM Basics: Market and Seller Activity Report 31m 11s 5 Contents



### **ACE** | Postcards





- Send to 100 radius houses (50 Just Listed paid for by company) a.
- Send to your farming community or sphere b.
- Send to a step-up community (Use MLS) C.

#### **Price Reduced** 2.

- Send to 100 radius houses (from Just Listed audience) a.
- b. Send to your farming community or sphere

#### 3. **Open House**

- Send to 100 radius houses (from Just Listed audience) a.
- b. Send to your farming community or sphere

#### Sold Δ.

- Send to 100 radius houses (from Just Listed audience) a.
- b. Send to your farming community or sphere









For every listing you enter into MLS, Ace provides you with six valuable marketing pieces: a flyer, postcard, e-card, social media graphic, video walkthrough and property website. How you utilize these pieces can help look like a marketing wizard and set you above the competition! Here are the best practices to consider when working with each piece to ensure maximum visibility for every listing

#### Flyer 10-10-20 Door Knocks Fiver Box outside the home Marketing inside the home Door Knocking a step-up community



Social Media Graphic

\$15 Ad to your sphere \$15 Ad to Geo Area (radius) Seller reporting on virtual showings and reach



# Postcard

Send to 100 radius houses (50 pd. by company) Send to your farming community or sphere

eBlast to your Sphere eBlast to neighborhood (use Remine) · Send to co-brokers Send to the Seller and ask them to share it

Property

E-card



Walkthrough Share on Facebook Add to Zillow Add to virtual tour link Give to seller



Website AT 1st Aven

Share on Facebook Add to Virtual Tour link in MLS · Add to Virtual Tour link on Zillow · eBlast to co-op Community



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### **ACE** | Postcards

### You can specify your mailing lists with ACE & ExpressCopy at NO COST to you!!

expresse Design, Print, Mail Postco	OPY.COM 800.260.588 ards Online Same Day		expresscopy.com Design, Print, Mall Postcards OnlineSame Day	VIP Support 800.260.5887 REFERRED REFERRED
<u>Home</u> Pricing G	uide <u>Choose A Design My Orders My Account Log Out</u>	<u>i items</u>	Selected List Type Geography Demographics Results	
Selected Design	1 Select Design 2 Customize 3 Delivery Options	4 Printing Options	JUMBC Design List Type Geography Demographics Results	
JUMBO POSTCARD (5.5" X 8.5") Design Name		Back	Front D * Note: Selecting demographics is optional. Reset this form	< Back Next ▶ more
Front Design	Delivery options Mail to my list (hide) Mail to my list Mail to my list	② Learn more	Household Income (Annual household Income)           \$10, 999           \$20,000 - \$49,999           \$50,000 - \$74,999           \$75,000 - \$99,999	
Q Zoom Preview N S	USPS First Class (3-5 days)     USPS Standard (7-21 days)     Address to my list but ship them to me     Ship to me (no addresses)		Owner / Renter (Indicator of owned / rented residence) Owner Back Dr Renter Home Value (Estimated home value)	.more
Back Design	Choose your mailing lists Choose the quantity for this order by selecting up to 20 address lists below. The minimum quantity for Jumbo Postcard (5.5" $\times$ 8.5")is 10.	(?) Learn more	\$1,000 - \$24,999 \$25,000 - \$49,999 \$00,000 - \$149,999 \$100,000 - \$149,999	
	You can add customized address lists to your account	Upload List	Need a         Single family dwelling           Okuri-family dwelling         Okuri-family dwelling	
Q Zoom Preview N	You can also purchase address lists	Purchase List	PO Box (Exclusions)	
S »		② Learn more	Oinclude PO Boxes Exclude PO Boxes	
Need a Clean Slate?		Back	Length of Residence (Time lived at current address) Up to 1 Year 1.2 Yours 9 of Ware	

#### ΊΡΤυΔ MARKETING ROAD SHO

## **ACE** | Flyer

### **Best Practices**

- 10-10-20 Door Knocks 1
- 2. Flyer Box outside the home
- 3. Marketing inside the home
- Door Knocking a step-up community 4.
- Door Knocking FSBO and Expireds 5.

Amazon has these clear bags for you to put your flyer and/or pop-by in!







FRA





#### PRICE REDUCED

2231 GOLF MANOR BOULEVARD VALRICO, FL 33596

antastic move in ready pool home located in th Bloomingdale golf community of Bristol Green. This beautiful 4 bedroom, 3 bathroom home offers an open split bedroom floor plan with 2600+ sq ft of living space situated on an oversized lot with a pond view. From the time you enter the souble doors you'll be impressed as this home i vell maintained and cared for. This wonderful his

eas that are ide ffers a maste alk-in shower, 2) I bathroom and 3rd bath whic r space is just r with a pond viet as many recent ws & sliders, a erpeting throughout 2. All this located highly rated schools.

#### COME SEE ON 2231 GOLF MANOR BOULEVARD | VALRICO, FL 33596



 $(\mathbf{m})$ 

BERKSHIRE HATHAWAY Florida Properties Group

than a place to live- it's where you will make memories that last a lif This might be the one. Pop by and say helio! \$350,000 MLS: T320308 Redrooms: 4 Total Baths: 3



ooking for a place to call your own? This might be it and I can't wait to show it to When you're looking for the right place to call home, it can take time before you're

ready to make a commitment. I completely understand. After all, home is more





### **ACE | Social Media**









#### Share a Graphic on your Facebook

Best practice... 1. Login to ACE 2. Download image 3. Upload the image to your post so it looks its BEST.

#### Want to do a Paid Ad?

Download the ad graphic with minimal text and upload to your ad

#### Share the Property Website

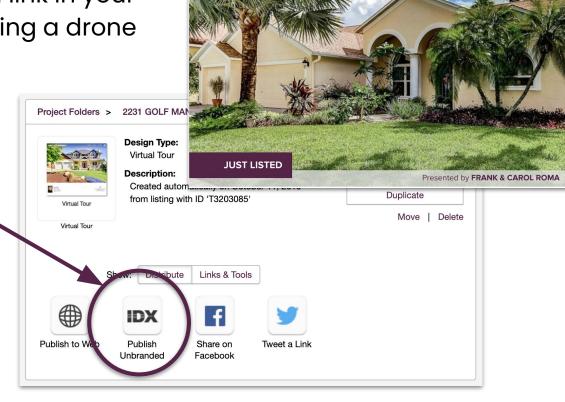
It looks GREAT on a social share and will include a link to more info on the home Click the share link in your Just Listed email from ACE or login to ACE and share from there



### **ACE | Virtual Tour**

**What:** Use the unbranded link in your MLS listing if you aren't doing a drone video.







### **Open House | Spacio**

Data: January 1, 2020 - December 31, 2020 SPACIO Ħ ::: 2,461 253 726 LISTINGS **OPEN HOUSES** VISITORS FINANCING REPRESENTATION VISITOR QUALITY 37.4% of visitors 32.6% of visitors With With Financing 92.5% of visitors With Contact Representation Information 34.8% of visitors Without Without 50.6% of visitors Financing Representation Without 7.4% of visitors Contact 27.6% of visitors Unknown 16.6% of visitors Information Unknown

## Open House | Spacio

Use **Spacio** to collect your open house visitors

- You can edit the sign in form to ask standard questions or you can create custom questions
- Enable auto-email

feature to send a follow up email to all visitors after the open house

Are you working with an agent?

Are you mortgage pre-approved?

O Seeing what's out there

Do you currently rent or own?

Actively looking

O I'm ready

() Owr

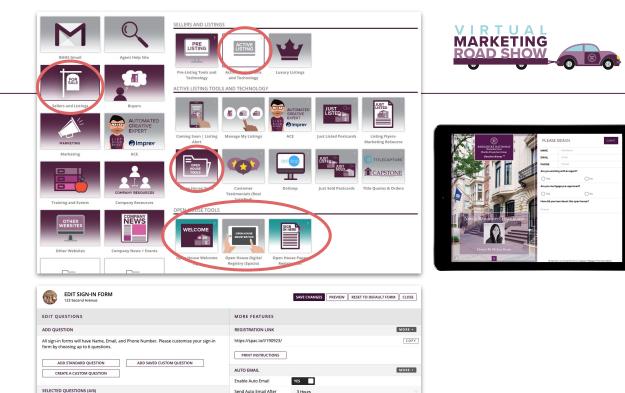
() Rent

At what point in the buying process are you?

○ Yes

() Yes

 These contacts are automatically loaded into your Cab Corner Database (CRM)



YES

NO

YES

NO

NO

Regular

MORE +

MORE +

MORE +

MORE +

•

\* ^

() No

() No

BCC A Copy To Me

Email Required

Enable

FONT SIZE

Font Size

Phone # Required

SEND TEST EMAIL

BROKERS OPEN HOUSE

MANDATORY CONTACT INFO

SIMPLIFIED CHINESE SUPPORT

### **Open House Showcase**



### We help drive traffic by:

- Investing money in Facebook ads
- Creating Facebook posts and events
- Custom social media pieces to promote on office and agent pages (cover photos and frames)
- Hosting a web banner on the homepage of our website which links directly to all available open houses

### Spacio - digital open house registration

- Use Spacio to register your guests electronically - no more sign in sheets and it automatically follows up with your guests!
- This also feeds directly into your Cab Corner account so you don't have to re-enter in their information!



Remember 6% of buyers found their home via open house or yard sign

# 2021 Dates

January 16-17, 2021 February 20-21, 2021 March 20-21, 2021 April 17-18, 2021 May 15-16, 2021 June 12-13, 2021 July 17-18, 2021 August 21-22, 2021 September 18-19, 2021 October 16-17, 2021 November 13-14, 2021 December 11-12, 2021



### Adwerx | The Numbers

#### Automated Listing Ads Created + Impressions + Clicks

Stats for automated listing ads part of the Adwerx program.

All time			January - December 2020						
<b>5,445</b>	15.5M	<b>35.5k</b>	<b>3,459</b>	9.12M	<b>17.8k</b>				
Live and Completed Automated	Automated Listing Impressions in	Automated Listing Clicks in Date	Live and Completed Automated	Automated Listing Impressions in	Automated Listing Clicks in Date				
Listing Campaigns in Date Range	Date Range	Range	Listing Campaigns in Date Range	Date Range	Range				

#### Seller Emails Being Added to Automated Listing Ads

Our ads are unique in that you can target the sellers specifically, with their own ad. It looks like agents are doing this 88% of the time when they buy a listing ad, but only 28%-32% when BHHS National does.



Tip: If you don't know how to add your seller's email to Adwerx, head over to the <u>Agent Help Site</u> to learn how!

# Adwerx Campaigning

FEEDS from BHHS ReSource Center-Make sure YOUR MLS ID is correct

### Listing Ads:

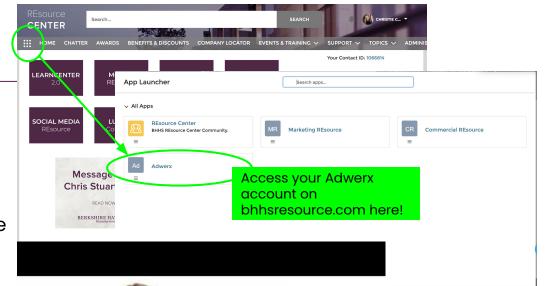
- 15 mile radius from listing
- Anyone who visits listing details page
- First 7 days
- ADD SELLERS EMAIL!!

### **Agent Retargeting Ads:**

- Anyone who visits your profile on BHHS.com
- Unlimited

### Other Options:

- Social TV
- Sphere Retargeting







### **Marketing RESource**

### Additional Marketing Templates

If you need even MORE Marketing collateral then Marketing Resource is your GO-TO! We also put all CONSUMER FACING graphics and materials into Marketing Resource for you to download and include in your own marketing/presentation efforts.

Ads Audio Brochures Cards Documents Door Hangers Ecards Enewsletters Flyers Images Microsoft Office Templates Mobile/Desktop Ads PDFs Postcards Posters Presentations Print Newsletters Social Media Graphics Stationery Videos Web Banners



A demonstration on how easy it is to access listing related collateral in Marketing Resource

### **Testimonial Tree**







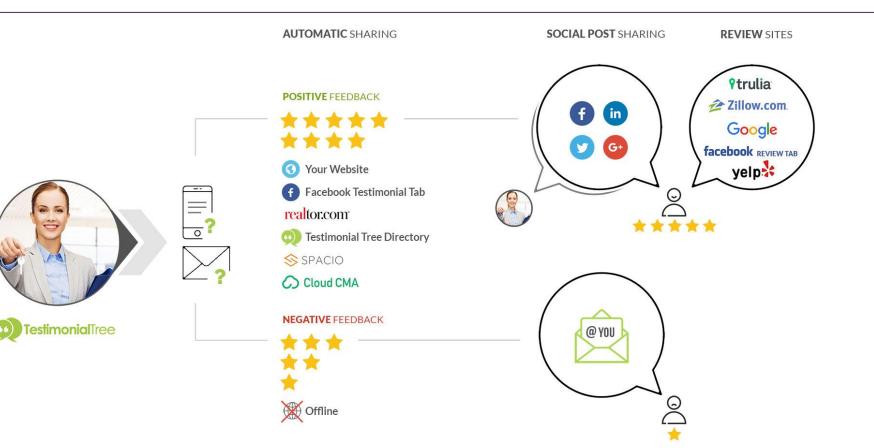
The #1 source of business is referrals from past clients.

88% of people trust online reviews as much as personal recommendation.

Testimonials have the highest effectiveness rating in content marketing at 89%.

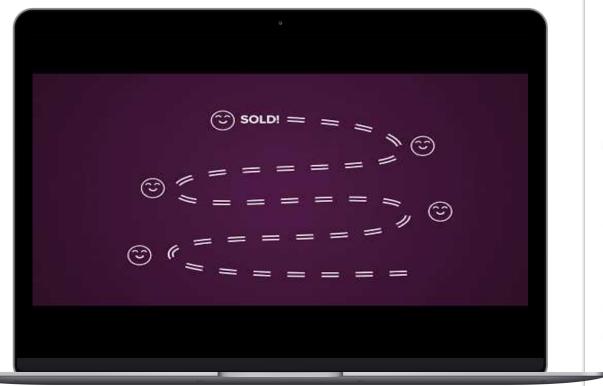
## **Testimonial Tree**





### Seller Kits | Offer a LEGENDARY Experience







### How To: Sellers Kit

Congratulations! You've made the committment to invest in your cusotmers' experience when they work with YOU. Here's how to use each piece of this Sellers Kit from start to finish.



6

- FIRST MILESTONE: THE MARKETING PROPOSAL
- · Put a Seller's Guide in the white bag with the cabernet tissue
- Using the provided notcard, write a thoughtful note and put it in the bag
- · Leave this as a parting gift for your customer(s)

#### SECOND MILESTONE: THE PROPOSAL IS SIGNED

- · Pick up a tube or package of cookie dough
- Drop off the cookie dough and the postcard with the cookies on it when the listing is signed
- THIRD MILESTONE: FIRST SHOWING
- · Drop off the postcard with the dog on it or send it in the mail if you can't swing by.
- + If you can show up in person, this is a great way to be there for your sellers!

#### FOURTH MILESTONE: CONTRACT TIME

- Use the mini bottle of champagne flavored jelly beans and tie the provided tag around it as a way to celebrate the sellers receiving a contract!
- · Optional: you can purchase an actual bottle of champagne (or drink of choice) if you prefer



- Place the BHHS Stress Ball into the clear bag and tie it with the ribbon
- Drop this small gift off along with the inspections postcard to help them through this potentially stressful time

#### SIXTH MILESTONE: CLOSING DAY

- Closing day is here and you have a gift to provide your sellers!
- Gift them the custom tumbler filled with chocolates and write them a genuine
  thank you note with the provided card

BERKSHIRE HATHAWAY HomeServices Florida Properties Group





# Lastly WHAT TO DO AFTER THEY CLOSE

## Ninja Flow



#### Calendar Activity Name Date 1. January 2021 Jan 02, 2021 2. February 2021 Feb 03, 2021 3. March 1 2021 Mar 04, 2021 4. March 2 2021 Mar 17, 2021 5. <u>April 2021</u> Apr 14, 2021 6. <u>May 1 2021</u> May 01, 2021 7. <u>May 2 2021</u> May 18, 2021 8. June 1 2021 Jun 04, 2021 9. <u>June 2 2021</u> Jun 16, 2021 21

10. <u>July 2021</u>	Jul 04, 2021
11. <u>August 1 2021</u>	Aug 05, 2021
12. <u>August 2 2021</u>	Aug 20, 2021
13. <u>September 1 2021</u>	Sep 03, 2021
14. <u>September 2 2021</u>	Sep 19, 2021
15. <u>October 2021</u>	Oct 22, 2021
16. <u>November 1 2021</u>	Nov 03, 2021
17. <u>November 2 2021</u>	Nov 24, 2021

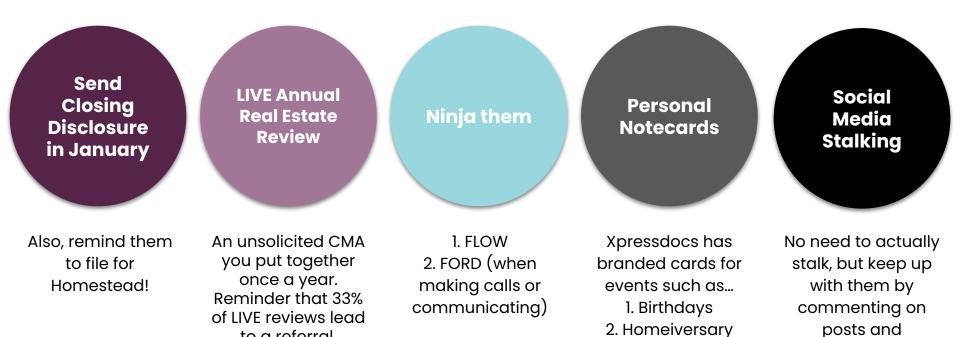
Currer Agents Ninja	s Using	
31	2	

HOME		LEADS	~	LISTINGS	CLIENTS	~	MARKETING	~	EMAIL	~	CALENDAR	~	SITE BUILDER	RESOURCES
							ACTION PLANS							
ACTIO	ON PL	ANS (Tota	al: 14)				FLYERS							
Filter	by 🔻						BUYERS TOUR						CREA	ATE NEW ACTION PLAN
Owner	Diam	ama A											Schedule Type	
owner			Prospect C	ampaign (Large)									Days	
۵ ۵		ay Action Pla		<u>ampaisir (carse)</u>									Birthday	
0		Action Plan											Days	
Ô		or Life Actio	n Plan										Days	
0	<u>Closin</u>	<u>g Action Plan</u>											Days	
0	<u>Home</u>	Anniversary_	Action Pla	in									Home Anniversa	iry
٢	Month	l <u>y Newslette</u>	r - Sent or	the 12th									Calendar	
0	New C	lient Action P	lan										Days	
$\odot$	<u>New L</u>	sting Action	Plan										Days	
	<u>Ninja I</u>	low											Calendar	
		Us											time gain!	

### Stay in Touch



celebrating any milestones



3. Thank You

to a referral.





What's your elevator speech?

Why should a seller list with one of you?

Marketing Calendar



# **COMING SOON**

The Marketing Team is putting together a complete 12-month marketing calendar for you to implement into your business and marketing plan



# TRAININGS TO WIN MORE LISTINGS

### Check Company Calendar on Cab Corner to sign-up

### Some Upcoming Topics:

- Farming a Neighborhood
- Farming for Off Market Properties
- Maximizing Your Open House
- Focused and Creative Mailers to Find Sellers
- Circle Prospecting
- Absentee Owners- Including the Canadian Market

- Working owners who bought at the bottom
- Winning Listings from your Sphere
- Cold Calling Sellers
- Using Vendors to get more listings
- Real Estate Reviews for Consistency
- Using Buyside to Generate Sellers Leads

# **THANK YOU!**

See you at 1:00 for the marketing one-on-one's!

